"Suncorp and QLD Ballet customer promotion" Competition Terms & Conditions

1. This competition ("**Competition**") is conducted by Suncorp Corporate Services Pty Ltd ABN 69 074 966 466 of Level 28, 266 George Street, Brisbane QLD 4000 ("**Promoter**").

2. Entry to the Competition constitutes acceptance of these terms and conditions ("**Terms and Conditions**"). All entry instructions and prize information published by the Promoter form part of these Terms and Conditions.

3. The Competition is only open to patrons that purchase a ticket to Queensland Ballet's 2019 season of The Nutcracker before the end of the competition period at midnight AEST on Tuesday 19 November.

4. Entry is only open to Queensland Residents aged 18 years or older.

5. The Competition commences at 9.00am AEST on Friday 8 November 2019 and closes at midnight AEST on Tuesday 19 November 2019 ("the E**ntry Period**"). Except as otherwise stated, all times are Brisbane time.

ENTRY

6. To enter the Competition an Entrant must:
   (i) have purchased a season ticket or single ticket for Queensland Ballet's 2019 season of The Nutcracker before the end of the Competition Entry Period;
   (ii) use a compatible browser to complete and submit the Competition entry form at www.queenslandballet.com.au/support/corporate-partnerships/suncorp-rewards/suncorp-rewards-the-nutcracker ("**Competition Website");**
   (iii) and tick the box on the Competition Website to confirm they have read and agree to the full Competition Terms and Conditions.

7. Cost of entry via the internet is free, but internet connection and usage rates may apply. Entrants should obtain details of such costs from their service provider.

8. Entrants will be sent an email confirming the acceptance of their entry. If Entrants live outside Queensland, are not within the ages explicitly specified, and/or the entry does not comply with the Terms and Conditions listed, the entry into the Competition will not be approved/permitted.

9. Entry must be submitted in accordance with these Terms and Conditions, and only one (1) entry per person is permitted.

10. Entries must be received during the Entry Period. The Promoter takes no responsibility for late, lost, incomplete, incorrectly submitted, illegible or misdirected entries or for any delays or failures in telecommunications service or technical fault or equipment. Errors and omissions may be accepted at the Promoter's discretion.

PRIZE

11. Eligible Entrants will go into a random draw to win a 'Money-Can't-Buy' (MCB) experience with Queensland Ballet on Tuesday 19th November 2019. This includes (but is not limited to) a tour and high tea at Queensland Ballet before taking a seat in the Queensland Ballet studios for a private viewing of a rehearsal of The Nutcracker.

12. The MCB experience will be drawn at random from all eligible entries received during the Entry Period, for ten (10) winners (and one guest per person) to participate in the experience. The MCB experience will take place on Wednesday 27 November 2019. The prize is valued at up to seventy five dollars ($75.00) per person (including 10 competition winners and their guest). This equates to a total prize pool of one thousand and five hundred dollars ($1500.00). The prize does not include travel or any other miscellaneous costs relating to attending the MCB experience.

13. The prizes are not redeemable for cash and are not transferable or exchangeable.

WINNERS

16. To be eligible, the Entrant must agree to be contacted by Suncorp and QB regarding the competition.

17. The Promoter will notify all winners via the email address and phone number provided during the entry period with details of how to claim the prize.

18. Before a prize is awarded, the Promoter may require each winner to sign a release of liability form (provided by the Promoter) in favour of all parties involved in this Competition (including those providing the prize). If the release of liability form is not signed within the time requested by the Promoter, the winner's entry will be deemed not to comply with these Terms and Conditions and their prize will be forfeited.

19. If a winner cannot be contacted, is found ineligible, or does not follow the Promoter's instructions to claim the Prize within 3 business days of notification, the Promoter will deem the prize as unclaimed (and forfeited) and a new prize winner will be drawn. That process will be repeated if required.

20. If the prize is unavailable for any reason, the Promoter may, in its absolute discretion, substitute for that prize another item of equal or higher value as determined by the Promoter.

21. Each prize winner, at the Promoter's request, must participate in all promotional activity (such as publicity and photography) surrounding the winning of the prize, free of charge, and they consent to the Promoter using their names and images in promotional material in any medium throughout the world.

GENERAL

23. The Promoter reserves the right, at any time, to verify the validity of entries and eligibility of Entrants (including an Entrant's identity, age, place of residence). Proof considered suitable for verification is at the discretion of the Promoter.

24. The Promoter reserves the right in its sole discretion to declare an entry invalid or disqualify any individual who it has reason to believe has breached any of these Terms and Conditions, or engaged in any unlawful or other improper conduct calculated to jeopardise the fair and proper conduct of the Competition. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

25. If this Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law, to modify, suspend, terminate or cancel the Competition, as appropriate.

26. The Promoter (including its officers, employees and agents) neither excludes its liability for failure to comply with a consumer guarantee under *Competition and Consumer Act 2010* (Cth) or any other consumer legislation nor for any other liability that cannot be excluded by law.

27. The Promoter, QB and their associated agencies and companies (including their respective officers, employees and agents) excludes all liability for loss or damage in connection with the Competition due to any reason beyond the Promoter's and Queensland Ballet's reasonable control, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction affecting the submission of your entry; (b; (c) any theft, unauthorised access or third party interference with your entry; (d) any entry or prize claim that is late, lost, altered, damaged or misdirected; (e) any tax liability incurred by the winner or Entrant; or (f) misuse of the prize.

28. Except as set out in clause 26, the Promoter, QB and their associated agencies and companies (including their respective officers, employees and agents) will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Competition or accepting or using the prize, except for any liability which cannot be excluded by law (in which case that liability is limited to the minimum allowable by law).

29. The Promoter's decision in relation to any aspect of the Competition is final and binding on every person who enters and no correspondence will be entered into. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

30. Each Entrant acknowledges and agrees that the Promoter (and each of its assignees and licensees) has the perpetual right, in their absolute discretion, to edit, amend, copy, use, publish, broadcast and communicate to the public, their entry (in whole or in part) for any purpose and in any media, without any further consultation, reference, payment or other compensation of the Entrant.

31. The winner(s) must, at the Promoter's request, participate in all promotional activity (such as publicity and photography) surrounding winning a prize, free of charge, and consent to the Promoter using their name, likeness, image and/or voice (including any photograph, film and/or recording of them) in promotional material in any media at any time without notification or compensation, financial or otherwise.

32. Entrants' personal information will be collected and retained by or on behalf of the Promoter to enable the Promoter and its agencies to administer the Competition and may also be used by the Promoter and any related companies that use the Promoter's brand, its agents, contractors and related companies, for the purposes of carrying out planning, product development, designing future promotional campaigns and let Entrants know about news, offers, products and services they might be interested in (by any medium, including telephone, email, mail, SMS or online marketing). In order to carry out direct marketing, Entrants' personal information will be collected from and disclosed to others that provide the Promoter with specialised data matching, trending or analytical services, as well as general marketing services. The Promoter may also use online targeted marketing, data and audience matching and market segmentation to improve advertising relevance. Entrants may unsubscribe from marketing communications at any time using information contained in a marketing message or by making a request during a telephone call. The personal information of the winners may be provided to others assisting in the conduct of the Competition, including the Competition administrator, prize suppliers and deliverers. The Winners' names will also be published on the Queensland Ballet Website. By entering this Competition, each Entrant consents to the use of their personal information as described. Entrants personal information is collected, used and disclosed in accordance with the Promoter's Privacy Policy available at http://www.suncorp.com.au/corporate/legal/privacy-policy or by calling number 13 11 55.

33. If the Entrant would like to access or correct the personal information that the Promoter holds about the Entrant, the Entrant should advise the Promoter by emailing communitysponsorships@suncorp.com.au or calling 13 11 55. If an Entrant does not provide accurate personal information the Promoter may determine is the Entrant not eligible to win a prize.

34. For any other enquiries contact communitysponsorships@suncorp.com.au.